Abhishek Nilesh Shah

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Experience *IBM Watson*

New York, New York

Advisory AI Software Engineer - Watson Assistant Core Algorithms

Jun 17 – Present

- Designed and developed universal language entity extraction, released as a beta feature of Watson Assistant.
- Developed a spellcheck service for Watson Assistant to auto-correct incoming user sentences.
- Researched and implemented microservices for <u>show recommendations feature</u> enabling users to bootstrap conversational agents efficiently by searching chat logs.
- Enriched semantic (AMR) parser that beat then state of the art system. $(3^{rd}$ paper in Publications section)
- Improved and maintained microservices for <u>Natural Language Understanding</u> supporting intent detection and entity extraction that work across 13 languages.
- Implemented tools to support content-curation and management across 6 languages and 4 industrial domains hosted as part of Content Catalog in Watson Assistant.
- Developed a prototype of history store for service desk and channel-based integrations.

IBM Watson Software Engineer Intern

Austin, Texas Jun '16 – Aug '16

- Implemented a system for analyzing risks by comparing performance of two relation extraction systems of Watson and proposed two new hybrid models.
- Designed backend application with enhanced retrieval capability that helped solution architects and cloud practitioners search important documents.

Hewlett-Packard (HP)

Bangalore, India

Research and Development Engineer

Aug '14 – Jun '15

- Implemented a proof of concept for task of developing platform independent test framework for firmware code of printers using C# and CIL, scaling it to perform 1000+ unit tests.
- Managed SNMP services of the System Framework of large scale enterprise Laserjet HP Printers.

Information Retrieval Lab, DA-IICT

Gandhinagar, India

May 13 – May 14

- Designed, implemented and analyzed Temporal Information Retrieval Engine and Temporal Intent Classification system with 2^{nd} best result for NTCIR Workshop. (5^{th} paper in Publications section)
- Implemented test framework for data extraction to analyze language understanding of non-native user.

CheckDeck

Research Assistant

GANDHINAGAR, INDIA

Software Engineer Intern

May '12 – Jun '12

- Designed and implemented search module of News Retrieval System using Apache Solr Framework for the first prototype and evaluated the performance for 100+ custom queries.
- Implemented clustering module of news articles shown as categories of news in the initial version of application.

Education

New York University (NYU), Courant Institute of Mathematical Sciences **M.S., Computer Science** (3.89/4.0)

New York, New York Sep '15 – May '17

Dhirubhai Ambani Institute of Information and Communication Technology (DA-IICT)

Gandhinagar, India

B.Tech., Information and Communication Technology (8.08/10.0)

Aug '10– May '14

Publications

- Lin Pan, Chung-wei Hang, Haode Qi, Abhishek Shah et. al.: Multilingual BERT Post Pretraining Alignment [pdf]
- *Neil Mallinar, Abhishek Shah, TK Ho et. al.*: Iterative Data Programming for Expanding Text Classification Corpora, Emerging Application Track at AAAI, 2020 (Co-presented at AAAI, New York, NY, US, 2020) [pdf]
- Tahira Naseem, Abhishek Shah et. al.: Rewarding Smatch: Transition-Based AMR Parsing with Reinforcement Learning, Paper accepted at ACL, Florence, 2019 [pdf]
- *Neil Mallinar, Abhishek Shah et. al.*: Bootstrapping Conversational Agents With Weak Supervision, Emerging Application Track at AAAI, 2019 (Co-presented at AAAI, Hawaii, US, 2019) [pdf]
- Abhishek Shah et. al.: Andd7 @ NTCIR-11 Temporal Information Access Task, NTCIR, Japan, 2014 [pdf]

Skills

Programming Languages: Python, Java, C++, C#, Scala, Javascript (using Typescript), Groovy

Frameworks and Libraries: PyTorch, DyNet, Spacy, ElasticSearch, Apache Kafka, Node.js, Protobuf, Pandas, Sklearn, IBM (Deep Learning as a Service, Cloud Object Storage, Cloud Functions), Kubernetes, Docker, PostgreSQL, Snorkel Tools and IDEs: Vim, Tmux, PyCharm, Git, IntelliJ, Visual Studio, Jenkins

Awards: Received IBM Patent Issuance Award and Plateau award. (Given for filing 4 or more patents)